

Emergency covid winter support is available to help keep residents warm at home.

Staffordshire residents who are struggling to heat their home could get up to £200 worth of emergency support to keep their home warm.

We have a limited budget of just over £400,000 to help residents. This budget is limited, and residents will be helped on a first come, first serve basis.

We want to make sure that the most vulnerable people are getting the support they need, and **we need your help to tell residents about the scheme and encourage them to apply.**

What help we can give residents:

If residents are **struggling to pay their fuel bills**, they will get:

- Up to £200 worth of financial help. This will be provided as a pre-paid meter credit or paid directly to their energy provider to add credit to their account or to clear prior debt.



If residents are in an emergency situation and **do not have heating** or their **heating has broken**, they will get:

- A minimum of four electric oil filled heaters delivered to their house as soon as possible.
- A Winter Warmth Pack (which includes hats, gloves scarves and hot flasks) for each individual who lives in the house.
- Up to £150 worth of credit to contribute to their electricity costs, as the heaters use up a lot of energy.
- Their circumstances will be checked against the Staffordshire Warmer Homes scheme with the goal of getting a long-term central heating solution fitted in their home, as well as insulation, or more energy efficient measures that can save them money.



Residents can apply online by visiting www.staffordshire.gov.uk/covidwintersupport or by calling the charity Beat The Cold on 01782 914915